



## POLICIES

**Collection Time:** To be sure of service, please have your City of El Mirage barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.

**Barrel Placement:** Barrels must be placed at the end of the curb with the front facing the street (handles facing your home). Please do not place barrels near vehicles, fences, mailboxes, etc. that might be damaged by the automated arms. **Provide at least three feet of clearance in all directions from any obstacle** (City Code § 52.16(A)). Placing barrels near obstacles may prevent your trash or recycling from being collected.

**Containment:** Bag and tie all trash before placing in the barrel. **Do not bag your recyclables.** All trash and recycling must be contained in your barrel(s) provided to you by the City of El Mirage and cannot protrude more than one foot beyond the barrel. Material not contained in your City of El Mirage barrel(s) will not be collected and **overfilled barrels will not be serviced!** Customers will be required to partially empty overfilled barrels and a truck will not return until the next regularly scheduled collection day.

**Unacceptable Waste:** Remodeling/construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, please contact Parks & Sons Customer Service to make special arrangements (additional charges will apply).

**Hazardous Waste:** Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Parks & Sons Customer Service or visit us online at [www.parksandsons.com/hazardous](http://www.parksandsons.com/hazardous).

**Large/Bulk Item Disposal:** If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, please contact Parks & Sons Customer. We can pick up these items for you; however, there will be an additional charge dependent on the volume, size of item(s), etc.

## BILLING

All billing for your residential services is performed by the City of El Mirage. For any billing-related questions, please contact El Mirage Customer Service.

### El Mirage Customer Service

(623) 933-1228

Monday through Friday, 7:30 am to 5:30 pm

Web: [www.cityofelmirage.org](http://www.cityofelmirage.org)

### Parks & Sons Customer Service

(623) 974-4791

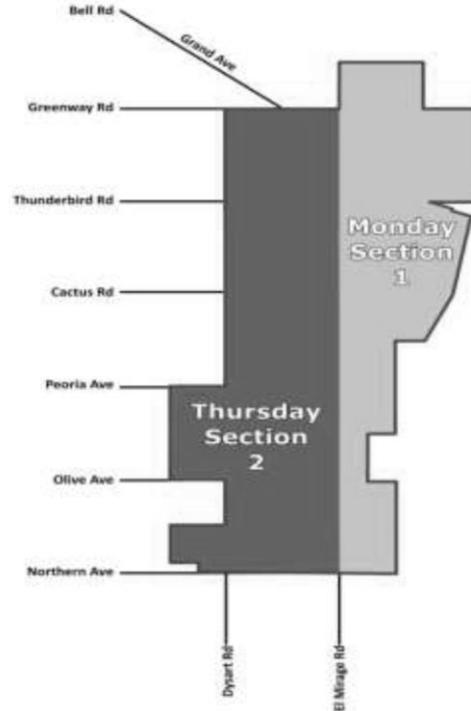
Monday through Friday, 8:00 am to 4:00 pm

Email: [service@parksandsons.com](mailto:service@parksandsons.com)

Web: [www.parksandsons.com](http://www.parksandsons.com)



## COLLECTION & 2016 HOLIDAY SCHEDULE



### Section 1

East of El Mirage Rd.  
Monday collection  
(trash & recycle)

### Section 2

West of El Mirage Rd.  
Thursday collection  
(trash & recycle)

Please see the tables below for observed holidays that may affect your regular collection schedule.

### NEW YEARS DAY

Friday, January 1

#### NO CHANGES TO COLLECTION

*All trash and recycling will be on normal schedule*

### THANKSGIVING

Thursday, November 24

Section 1 collected on Monday (11/21) – no change.  
Section 2 collected on Friday (11/25).

### CHRISTMAS

observed Monday, December 26

Section 1 collected on Tuesday (12/27).  
Section 2 collected on Friday (12/30).

### NEW YEARS DAY 2017

observed Monday, January 2, 2017

Section 1 collected on Tuesday (01/03).  
Section 2 collected on Friday (01/06).

**If a holiday is not mentioned in the schedule, your trash and/or recycling collection will not be affected. The following holidays will NOT affect your collection this year: Presidents Day, Memorial Day, Independence Day, Labor Day, and Veterans Day.**

# COMMINGLED RECYCLING PROGRAM

## PAPER (PAPEL)



Newspaper, junkmail, envelopes  
Magazines, catalogs, paper bags  
Telephone books

## PLASTICS (PLASTICOS)



Plastic cups, bottles, jugs, cartons  
Styrofoam cups, containers  
Look for triangle with 1 through 7

## GLASS (VIDRIO)



Food jars  
Beverage bottles

## CARDBOARD (CARTÓN)



Cardboard without packing materials  
Chipboard  
Boxes

## ALUMINUM & TIN (ALUMINIO)



Aluminum, steel, tin cans  
Aerosol cans (must be empty)  
Foil and foil baking pans



## Recyclables Preparation

Please use this guide to assist you in properly preparing and disposing of your recyclable items. If you have any questions, please feel free to contact Customer Service at (623) 974-4791, or visit us online at [parksandsons.com](http://parksandsons.com).

- Recyclables need to be relatively clean, dry, and empty. Examples of this include a mayonnaise jar wiped clean of residue with a spatula or emptying a soda bottle completely in the sink.
- Lightly rinse the recyclable container, if necessary, to remove food particles. Please be conscientious of your water use while rinsing the containers – recyclables do not need to be run through a dishwasher, but simply cleaned of most residue.
- Remove non-recyclable material from the items (such as plastic cereal inserts). Plastic and metal caps and labels do not need to be removed from the recyclables.
- **Do not place recyclables in a plastic bag** – they should be uncontained when placed in your recycle container(s). Continue to bag and tie your trash placed in trash receptacles as doing so will help contain odors and reduce pests.
- Recycling receptacles must be out for collection the previous night or no later than 5:30 am the day of service.

## Non-Recyclable Items

- Household trash
- Paper towels, napkins, facial tissues
- Diapers
- Hazardous waste containers
- Construction waste, wood
- Appliances
- Landscaping, yard clippings, trimmings
- Vehicle parts



**PARKS & SONS**  
OF SUN CITY, INC.

(623) 974-4791  
[service@parksandsons.com](mailto:service@parksandsons.com)